APQS Lifetime Warranty

New and demo longarm quilting machines, quilting machine tables, and Quilt Path machine hardware, of APQS Inc., a Delaware corporation ("**APQS**" or "**we**" or "**our**"), are fully warranted to the owner(s) identified below against defects as set forth herein for the lifetime of the product. If the quilting machine, table or Quilt Path machine hardware ever fails due to a manufacturing defect (either in materials or workmanship), even after extended use, we will repair the quilting machine, table or Quilt Path machine hardware, without charge for parts or labor, or replace it, at our discretion. The quilting machine includes the complete quilting machine head, all internal and external parts and pieces affixed thereto (mechanical and electrical) that comprise the quilting machine. This warranty also extends to the quilting machine table and carriage and all parts and pieces used in the construction of same. The Quilt Path machine hardware consists of the system minus the tablet, which is covered for 1 year by the manufacturer.

This warranty does not cover damage caused by accident, improper care, negligence, or normal wear and tear that occurs over extended time and use. Examples of normal wear and tear would be: worn and dulled needles, worn hook assemblies, worn out motor brushes. Other exclusions may apply, as set forth in this warranty.

To begin the claim process, please contact APQS Service & Support by telephone at 800.426.7233 or 712.792.5943, write (to the address listed in this paragraph) or email (service@apqs.com). Warranted parts shall be returned to APQS, Attn: Warranty Claims/Service Department, 425 W US Hwy 30 Ste 340, Carroll, IA 51401, USA with transportation charges prepaid by the customer (prepaid insurance is also strongly suggested). Parts deemed defective in material and/or workmanship under this warranty will be repaired or replaced by APQS without charge for parts or labor for the actual repair of such defective parts, except for import duties and/or sales or use taxes, if any, on replacements.

Products not specifically manufactured by APQS and not affixed to the quilting machine, quilting machine table or Quilt Path machine hardware, as described above are not subject to this warranty, but will remain subject to the respective individual manufacturer's warranties, if any. Some examples of this exclusion include, but are not limited to: Quilt Path Tablet, Suspa Hydraulic Lift, and Hartley Products.

This warranty's provisions do not apply to any APQS products or service parts which have been subject to misuse, negligence or accident, or which have been repaired or altered in any way outside of APQS factory service so as to adversely affect the product's performance, stability or reliability.

We manufacture all of our products to meet our superior standards. However, regardless of how carefully you use, or how well you care for your APQS quilting machine, it will eventually begin to show age and wear. The APQS warranty covers defects in workmanship and materials, regardless of the age of the product, but it does not cover normal wear and tear.

Nor does this warranty apply to maintenance services provided for APQS products due to normal wear and use, including but not limited to: cleaning, oiling, timing and other mechanical adjustments and maintenance inspections. Replacement of normal service items such as lights, needles, hook assemblies, bobbin cases or other wear items made in connection with such normal services or required as routine maintenance are not covered under this warranty. Further, this limited warranty shall not apply in the event your APQS machine(s) malfunction(s) due to obsolescence of any printed circuitry components therein.

Because we know how important your quilting is to you, if your machine requires warranty work, we will do our best to remedy the issue as quickly as possible. However, to the extent that is allowed by law, this warranty does not cover any consequential damages, including but not limited to, lost time or income that may occur while your machine is being repaired or replaced. Some States do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you.

Normal deterioration of APQS products or parts, including appearance items (such as paint) due to wear and exposure, or to accessories, or service parts sold separately which have been improperly installed is also excluded from warranty coverage.

If you, the owner(s), are the original owner(s) of one or more new or demo APQS machines, tables, and/or Quilt Path machine hardware, such machine(s) and/or table(s) shall be covered under this limited warranty for the *lifetime* thereof. Notwithstanding anything to the contrary, however, this limited warranty **is not transferable** and shall expire and terminate upon transfer of ownership by the owner(s) identified at time of registration.

Protect your investment. Register your product now to activate your warranty, receive important updates, add 2 additional owners and access exclusive resources. Visit www.apqs.com to register. You will need your serial number listed at the bottom of this page.

Model: _____ Serial #: _____