



QUILT EASIER.
QUILT INSPIRED.

APQS Limited Lifetime Warranty

APQS L.L.C.'s ("APQS", a Limited Liability Company registered in Iowa, USA.) longarm quilting machines and quilting machine tables are fully warranted to the original owner (the "Purchaser", as designated below) against defects for the lifetime of the product (as defined below). If the quilting machine or table, ever fails due to a manufacturing defect (either in materials or workmanship), even after extended use, we will repair the quilting machine or table, without charge for parts or labor, or replace it, at our discretion. The quilting machine includes the complete quilting machine head, all internal and external parts and pieces affixed thereto (mechanical and electrical) that comprise the quilting machine. This warranty also extends to the quilting machine table and carriage and all parts and pieces used in the construction of same.

This warranty does not cover damage caused by accident, improper care, negligence, normal wear and tear or the natural breakdown of materials over extended time and use. Examples of normal wear and tear would be: worn and dulled needles, worn hook assemblies, worn out motor brushes. Other exclusions may apply, as set forth in this warranty.

To begin the claim process, please contact APQS Service & Support by telephone at 800.426.7233 or 712.792.5943, write (to the address listed in this paragraph) or email (service@apqs.com). Warranted parts shall be returned to APQS, Attn: Warranty Claims/Service Department, 23398 Hwy 30 East, Carroll, IA 51401, USA with transportation charges prepaid by the customer (prepaid insurance is also strongly suggested). Parts deemed defective in material and/or workmanship under this warranty will be repaired or replaced by APQS without charge for parts or labor for the actual repair of such defective parts, except for import duties and/or sales or use taxes, if any, on replacements.

Products not specifically manufactured by APQS and not affixed to the quilting machine or quilting machine table as described above are not subject to this warranty, but will remain subject to the respective individual manufacturer's warranties, if any. Some examples of this exclusion include, but are not limited to: Quilt Path, Suspa Hydraulic Lift, and Hartley Products.

This warranty's provisions do not apply to any APQS products or service parts which have been subject to misuse, negligence or accident, or which have been repaired or altered in any way outside of APQS factory service so as to adversely affect the product's performance, stability or reliability.

We manufacture all of our products to meet our superior standards. However, regardless of how carefully you use, or how well you care for your APQS quilting machine, it will eventually begin to show age and wear. The APQS warranty covers defects in workmanship and materials, regardless of the age of the product, but it does not cover normal wear and tear.

Nor does this warranty apply to maintenance services provided for APQS products due to normal wear and use, including but not limited to: cleaning, oiling, timing and other mechanical adjustments and maintenance inspections. Replacement of normal service items such as lights, needles, hook assemblies, bobbin cases or other wear items made in connection with such normal services or required as routine maintenance are not covered under this warranty.

Because we know how important your quilting is to you, if your machine requires warranty work, we will do our best to remedy the issue as quickly as possible. However, to the extent that is allowed by law, this warranty does not cover any consequential damages, including but not limited to, lost time or income that may occur while your machine is being repaired or replaced. Some States do not allow the exclusion or limitation or incidental or consequential damages, so the above limitation or exclusion may not apply to you.

Normal deterioration of APQS products or parts, including appearance items (such as paint) due to wear and exposure, or to accessories, or service parts sold separately which have been improperly installed is also excluded from warranty coverage.

So - what does "limited lifetime" mean?

Our products are covered under warranty for the *lifetime* of the product. This limited lifetime warranty covers (parts and labor) the APQS quilting machine and table so long as the original owner owns the product and ceases upon transfer of ownership. In other words, **this warranty** covers the original owner but **is not transferable** to a second owner, should the quilting machine and/or table ever be sold or ownership transferred.

This warranty gives you specific legal rights, and you may also have other rights which vary from State to State.

Purchaser: _____

Model: _____

Serial Number: _____

Invoice Date: _____